



**WASTE INDUSTRIES**

*we're part of everyday life ...  
Make us part of yours.*

**604 Cannery Avenue Townsend, DE 19734  
(302) 378-5400 or (877) 642-5400**

We hope that the following information answers any questions that you may have and if not please call toll-free to our Delaware office at (877) 642-5400.

- Your service day will be on Friday.
- Your pick up for your weekly trash will be on Friday.
- Your pick up for your every other week recycle service will be on Friday, and will be every other week thereafter.

Please reference the holiday section below for further instructions on Holiday pick-ups.

## **HOLIDAYS**

- If your pick up day falls on or after one of the following 6 holidays your trash will be picked up one day after your normal day of service. If one of the 6 holidays falls on a weekend your schedule will not be affected. All other holidays are run as normal.
  - Thanksgiving Day
  - Christmas Day
  - New Year's Day
  - Labor Day
  - July 4<sup>th</sup>
  - Memorial Day
  - Good Friday (Office will be closed, Routes will be running as normal)

## **TRASH GUIDELINES**

- Please place containers at the curb the night before your scheduled pickup day.
- Pick up times are subject to change. If trash is not picked up as a result of not having it out by the arrival time of the driver there is a \$25 fee to pick up before you're next scheduled pick up day.
- The truck and driver must have clear access to the rollout toter.
- For a regular scheduled service your pick up includes (1) 95 – Gallon cart and (3) additional bags. Please call in to schedule an additional pickup for extra trash or bulk items. (Additional charges may apply)
- Please bag all trash.

## **ITEMS WE DO NOT ACCEPT AS TRASH**

- **Yard waste.** This includes bagged grass clippings & leaves.
- **Waste Oil**
- **Auto Batteries**
- **Tires**
- **Hazardous Waste**
- **Construction and Demolition Material**
- **Wet Paint**

## **YARD WASTE**

- We ask that all leaves and grass clippings be in a container and tied up and all branches should be tied in bundles no larger than what you can fit your arms around and no longer than four feet long.
- We cannot take dirt, rocks, gravel, bricks, concrete, stones sod, mulch, or any type of lumber as yard waste.
- Yard Waste lid must close for pick up.
- Branches must be 4" in diameter or smaller.

## **HOW TO DISPOSE OF NEEDLES AND SYRINGES**

- You should re-sheath the needles when finished and then store them in a disposable container like a bleach bottle that is made of a thick plastic, or a coffee can, that is made of thick metal
- The container should not be see-through
- Tape the lid of the container with duct tape or some other heavy use tape
- Dispose of Container when full

## **RESIDENTIAL CO-MINGLED RECYCLE GUIDELINES**

- Recycling is picked up every other week. Please use only the 95 gallon cart provided for recycling
- Place containers at the curb no later than 6 a.m. on your scheduled pickup day
- Please break down or cut any large cardboard boxes into 4 foot sections or smaller
- The truck and driver must have clear access to the rollout toter
- Please reference the attached list of acceptable recyclable items

**PLEASE DO NOT HESITATE TO CALL US IF YOU HAVE QUESTIONS**

**(302) 378-5400**